



DDC's Quality Policy

It is the Quality Policy of the Company to:

- provide products and services which meet our customers expectations in terms of performance and delivery.
- foster a customer focused environment committed to continuous improvement through the training, development and empowerment of our employees

This Policy Statement is achieved by:

- ensuring that all employees are aware of their individual responsibilities to meet the Quality Objectives.
- ensuring that all employees are empowered through a culture of continuous improvement and supported by training to ensure effective operation of the Quality System
- ensuring the procedures laid down in the Quality System are compliant with BS EN9100 and ISO9001, are adhered to and reviewed periodically to ensure their effectiveness.

Approved by :

Graham Jefferies
Managing Director

Chris Evans
Quality Manager

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